

X431 PRO / PRO3 / PAD2 app removal & reinstall

The below procedure will remove & reinstall the X431 application, which may be causing the X431 device to have operating problems.

1. Find the X431 PRO, PRO3, PAD2 app on the main app selection screen
2. Press and hold your finger on the app until you see a “bin or remove icon” appear, then drag the app towards the “bin or remove icon” and drop it in there to remove & uninstall.

-Once you have successfully uninstalled the app of the tablet you can now delete the X431 files of the android system.

3. Locate “FILE MANAGER” app which looks like a basket of folder/discs (icon may vary on tablets)

Then go to the following files in order:

-PHONE STORAGE / Internal Storage (icon may vary on tablets)

-Find the CNLAUNCH folder, press and hold your finger on the folder and delete it of the system

4. Open <http://launchurope.de/download> on the tablet, from the left hand side menu select the correct product X431 PRO / PRO3 / PAD2 depending on which device your using.* **Warning – Ensure you are downloading correct version for your device ***

-Download the X431 PRO / PRO3 / PAD2 app from the website link

5. Follow on screen instructions and install the X431 PRO / PRO3 / PAD2 app onto the tablet once downloaded

-Open the X431 app and **login with your existing username and password** if you do not have this please ring 01752 344 989 option 1 or 3, please have your serial number to hand.* **Warning - do not create a new account this will cause you problems! ***

6. Once logged in perform your manufacturer software update as normal

7. The X431 app may want to perform a firmware update on the DBS connector the first time you go use it after updates, this is normal and takes 2 minutes, do not disconnect or power the device down whilst this is active.

8. Use device as normal